



CHITRA IMPEX

CUSTOMS CLEARING & FORWARDING AGENT

COMPANY PROFILE



Welcome to **Chitra Impex!**

**One of the leading Customs Clearing &
Forwarding Agent in Bangladesh**



ABOUT US

CHITRA IMPEX, established in 2003, proudly stands as a premier Customs Clearing & Forwarding Agent in Bangladesh. With over 20 years of operation, we have built enduring relationships with our valued clients. Our core mission is to deliver comprehensive and cost-effective logistic solutions that consistently exceed expectations. We strive for management efficiency and excellence, ensuring rewarding services for our esteemed clients. With unwavering commitment, we offer exporters and importers unmatched professionalism and expertise in customs clearing and forwarding services across all air, sea, and land Customs Stations in Bangladesh..

**"Empowering Trade with Exceptional Clearing
and Forwarding Solutions"**

AN INSIGHT INTO OUR PROPRIETOR

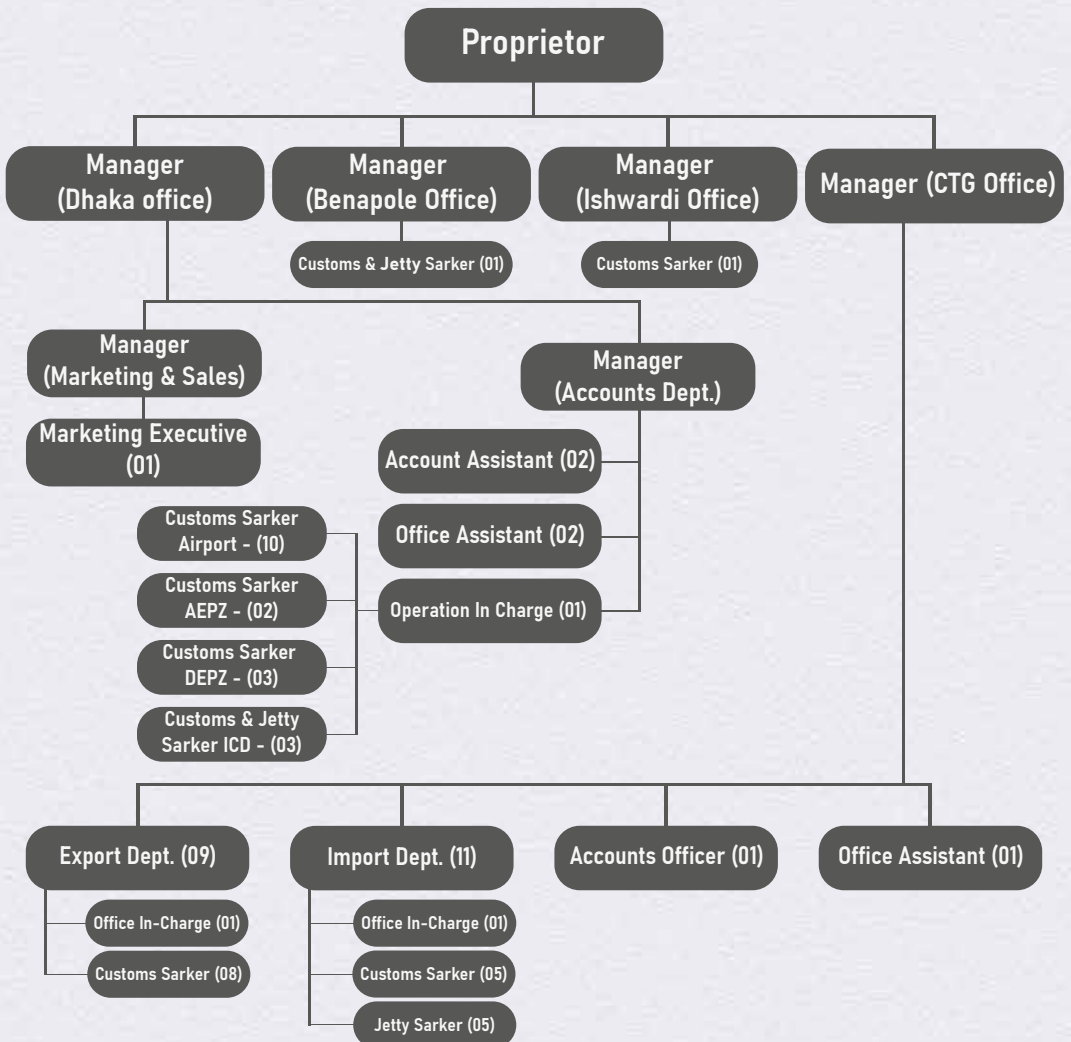
Md. Shah Alam Mazumder, the proprietor of CHITRA IMPEX, is an influential leader who sets high standards of excellence and drives the company's remarkable success. With a deep understanding of the customs and logistics landscape, he stays updated with the latest laws, regulations, and customs-related information, ensuring CHITRA IMPEX remains compliant and up-to-date.

With 15 years of experience in the C&F field, Mr. Shah Alam Mazumder established CHITRA IMPEX in 2003. His invaluable guidance and contributions have been instrumental in positioning CHITRA IMPEX as one of the leading C&F agents in Bangladesh.

Under Mr. Shah Alam Mazumder's visionary leadership, CHITRA IMPEX fosters continuous learning and improvement. His proactive approach helps navigate industry complexities and identify growth opportunities. By prioritizing professional development and knowledge sharing, he ensures the team delivers superior services. Mr. Mazumder's dedication and contributions have propelled CHITRA IMPEX to excel in the Customs Clearing and Forwarding industry, surpassing client expectations and maintaining a position of leadership.

ORGANOGRAM

With a dedicated team of 55 efficient personnel strategically positioned across various operational locations in Bangladesh, we ensure the smooth functioning of our operations. Equipped with modern communication devices, our team maximizes time efficiency, providing clients with faster and more efficient services.



AT A GLANCE

OUR VISION

Our vision is to establish ourselves as a customer-centric company, ensuring that our clients' needs are at the forefront of our operations. By consistently earning the loyalty of our clients and fostering continued growth and profitability, we aim to be recognized as a trusted industry leader.

OUR MISSION

Our mission is to deliver efficient and comprehensive customs brokerage, freight forwarding, and logistics services that set us apart through our professional expertise, unwavering commitment to quality standards, innovative solutions, flexibility, and above all, personalized attention to meet the unique requirements of our clients. We strive to be the single source solution that consistently exceeds expectations and adds value to our clients' businesses.

OUR PROMISE

We are dedicated to continuously enhancing our logistic support in alignment with our clients' evolving needs and working activities. Our commitment is to deliver exceptional services that not only meet but exceed their expectations, ensuring that we consistently provide the best solutions to support their business operations.

OUR VALUES

To Our Clients - Ensure total satisfaction by understanding their requirements and by continually improving our business processes. As a result, maintaining mutually beneficial long-term relationships.

To Our Employees - Provide meaningful and rewarding opportunities to develop and apply their skills and expertise in a positive and supportive work environment.

To Our Suppliers - Develop strong relationships that provide quality services, which contribute to client satisfaction and our mutual success.

To Our Community - Give back to our community through corporate and personal involvement and support.

OUR SERVICES

Chitra Impex – Your Trusted Partner in Customs Clearing and Forwarding

At Chitra Impex, we take pride in being a leading Customs Clearing and Forwarding (C&F) service provider in Bangladesh. Our expertise lies in managing the complexities of import and export logistics with precision, compliance, and efficiency. We are dedicated to delivering exceptional service and fostering long-term partnerships with our clients by tailoring our solutions to their unique needs.

Services Offered by Chitra Impex

- Customs Clearing & Forwarding: Expert handling of import customs clearance and export forwarding for all types of cargo, ensuring efficiency, compliance, and smooth operations.
- Export & Import Shipment Management: Proactive coordination with forwarding agents for export bookings and seamless tracking of import shipment arrivals to avoid delays.
- Documentation Support: Comprehensive assistance with import and export documentation, ensuring accuracy, timeliness, and adherence to regulatory standards.
- Competitive Pricing: Delivering high-quality, dependable services at competitive rates, offering cost-effective solutions without compromising on excellence.

OUR SERVICES

- **Enhanced Service Compliance:** We ensure that all services align with the rules and regulations set by the Government of Bangladesh and relevant authorities, guaranteeing a fully compliant workflow.
- **On-Demand Transportation Coordination:** While transportation is not a standard service, we assist with arrangements upon request, ensuring smooth and reliable logistics when required.
- **Consistent Logistical Improvement:** Based on our company's work structure, we consistently enhance our logistical support, aiming to deliver the highest standard of professional services that align with our clients' expectations.
- **Tailored Solutions:** Understanding the unique needs of each client, we offer customized logistics support designed to optimize processes and enhance operational efficiency.
- **Dedicated Customer Support:** Our team provides round-the-clock assistance, addressing queries promptly and ensuring a seamless experience for all clients.

ENLISTED BANKS

CHITRA IMPEX benefits from exceptional banking facilities provided by both local and foreign banks operating in Bangladesh. In the clearing and forwarding business, banking services play a crucial role as all government payables, such as duties and taxes, must be settled through authorized banking channels directly into the government's account. This reliance on banking channels ensures transparency and adherence to regulatory requirements in the payment process. Chitra Impex leverages its strong relationships with reputable banks to facilitate seamless financial transactions, ensuring efficient and compliant operations in the field of clearing and forwarding.

Chitra Impex has its banking arrangement with the following banks:

1. Sonali Bank PLC. (Category "A" Class)
2. Janata Bank PLC.(Category "A" Class)
3. Agrani Bank PLC. (Category "A" Class)
4. Rupali Bank PLC. (Category "A" Class)
5. Islami Bank Bangladesh PLC. (Category "A" Class)
6. Al-Arafah Islami Bank PLC. (Category "A" Class)
7. Uttara Bank PLC. (Category "A" Class)

The Objective to deal with different banks is to facilitate clients to use bank's new products like on-line banking and nearby banks.

WE CATER IN

DHAKA

- Dhaka Airport (Hazrat Shahjalal International Airport), Kurmitola
- Inland Customs Depot, Kamalapur (ICD)
- Dhaka Export Processing Zone, Savar (DEPZ)
- Adamjee Export Processing Zone, Narayanganj (AEPZ)

CHITTAGONG

- Chittagong Sea Port
- Chittagong Export Processing Zone
- Karnaphuli Export Processing Zone

BENAPOLE

- Benapole Land Port, Jessore

ISHWARDI

- Ishwardi Export Processing Zone, Ishwardi

OUR CLIENTS

At our customs clearing company, we are dedicated to delivering efficient and reliable services to a diverse range of clients. We place great importance on maintaining the privacy and confidentiality of our clients, but we are proud to highlight our successful collaborations with esteemed entities across various sectors. Here are the key points about our client categories:

Foreign-Invested Companies (Particularly Garments and Textile): Our expertise lies in assisting multinational corporations in navigating complex customs regulations. Through our robust customs clearance solutions, we ensure seamless import and export processes, establishing ourselves as a trusted choice for foreign-invested companies in the garments and textile industry.

Local Garments and Textile Companies: We possess in-depth knowledge of the specific requirements and challenges faced by these businesses. By streamlining customs clearance operations, whether it involves importing raw materials or exporting finished products, we provide tailored solutions that meet the unique needs of garment and textile factories.

Government Projects: We take pride in providing comprehensive customs clearing services to government construction projects. Our team is well-versed in the specific regulations and procedures associated with these projects, guaranteeing compliance and timely delivery of goods and materials.

OUR CLIENTS

Commercial items importers across various sectors: From electronics to consumer goods, we extend our services to assist businesses in clearing customs for their commercial items. By managing the intricacies of customs processes, we enable these companies to focus on their core operations, ensuring a smooth and efficient supply chain.

As a reputable customs clearing company, we prioritize professionalism, efficiency, and confidentiality, regardless of the industry or client category we serve. Our goal is to ensure a seamless customs clearance experience for our clients, allowing them to focus on their core business activities while we handle the complexities of customs regulations and procedures.

ট্রেড লাইসেন্স

(TRADE LICENCE)

No. ১৭৮৪

পদ্মনাথ কলকাতাবাস ডেলো (১৯৬১-৬২) (১ম খণ্ড)

১. প্রদান করিল	০৫/০৭/১৯৬২
২. প্রদানের তারিখ	৭/১০/৬২
৩. প্রদান করিল	১. মালিকানাধীন ঠিকানা = ২৫০০/- মালিকানাধীন ঠিকানা = ২৫০/- প্রদান করা (মালিকানা) = ১০০০/-

৪. প্রদান করিল

(Signature)

৫. প্রদানের তারিখ

(Signature)

জিন হাজার টাকা

৬. প্রদানের তারিখ

০৫/০৭/৬২

৭. প্রদানের তারিখ

(Signature)

পদ্মনাথ কলকাতাবাস ডেলো (১৯৬১-৬২) (২য় খণ্ড)

১. প্রদান করিল	১৫/০৭/১৯৬২
২. প্রদানের তারিখ	৭/১০/৬২
৩. প্রদান করিল	১. মালিকানাধীন ঠিকানা = ২৫০০/- মালিকানাধীন ঠিকানা = ২৫০/- প্রদান করা (মালিকানা) = ১০০০/-

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(Signature)

জিন হাজার টাকা

৬. প্রদানের তারিখ

১৫/০৭/৬২

৭. প্রদানের তারিখ

(Signature)

পদ্মনাথ কলকাতাবাস ডেলো (১৯৬১-৬২) (৩য় খণ্ড)

১. প্রদান করিল	১৫/০৭/১৯৬২
২. প্রদানের তারিখ	৭/১০/৬২
৩. প্রদান করিল	১. মালিকানাধীন ঠিকানা = ২৫০০/- মালিকানাধীন ঠিকানা = ২৫০/- প্রদান করা (মালিকানা) = ১০০০/-

৪. প্রদান করিল

(Signature)

৫. প্রদানের তারিখ

(Signature)

জিন হাজার টাকা

৬. প্রদানের তারিখ

১৫/০৭/৬২

৭. প্রদানের তারিখ

(Signature)

Value Added Tax Registration/ BIN Certificates


Government of the People's Republic of Bangladesh
National Board of Revenue
Taxpayer's Identification Number (TIN) Certificate
TIN : 172113383308

This is to certify that **MS. Shah Alam Muskan** is a 'Permanent' Taxpayer of National Board of Revenue under the provision of Taxes Ordinance (Company) - Taxes from SE (State).

Taxpayer's Particulars:

- 1) Name: **MS. Shah Alam Muskan**
- 2) Father's Name: **MS. Shahid Ali Muskan**
- 3) Mother's Name: **Kyashita Begum**
- 4 (a) Current Address: **2187 (Ground Floor), Noman, Dapchandi, Shukla, PO : 1208**
- 4 (b) Permanent Address: **Village & P.O. : Baranaila, Brahmanbaria, Cumilla, PO : 3018, Bangladesh**
- 5) Principal TIN: **2381344001**
- 6) Status: **Individual**

Date: **November 24, 2019**

Passport Photo:
1) Taxpayer's Photo (Must be in color and must be recent)
2) Photo of the taxpayer's father (Must be recent)
3) Photo of the taxpayer's mother (Must be recent)

QR Code

This is a system-generated certificate and doesn't require any signature


Government of the People's Republic of Bangladesh
National Board of Revenue
Customs, Excise and VAT Commissionerate, Dhaka (North)
Tangai Division
Value Added Tax Registration Certificate

This is to certify that the person whose details are given below is registered under Value Added Tax and Supplementary Duty Act, 2012 (Act No. 47 of 2012)

RIN : 000392365-0102

Name of the Entity: **AKL CHITRA INPEX**
Trading Brand Name: **C&P AGENT**
CIN BRN: **16341026776**
e-TIN: **172113383308**
Address: **218/7 GROUND FLOOR, NOLAN, DAKSHIN KHAN PS, Shukla-1208, Bangladesh**
Issue Date: **19/11/2019**
Effective Date: **05/01/2019**
Type of Ownership: **Partnership**
Major Area of Economic Activity: **Services**

QR Code

This is a system-generated certificate and doesn't require any signature


Government of the People's Republic of Bangladesh
National Board of Revenue
Customs, Excise and VAT Commissionerate, Chittagong
Agrabad Division
Value Added Tax Registration Certificate

This is to certify that the person whose details are given below is registered under Value Added Tax and Supplementary Duty Act, 2012 (Act No. 47 of 2012)

RIN : 000394285-0503

Name of the Entity: **CHITRA INPEX**
Trading Brand Name: **C&P AGENT**
CIN BRN: **24011520488**
e-TIN: **172113383308**
Address: **488/ BHABAN (1ST FLOOR) SA. NEDDLE GOHALDANGA, SAKHA MASHANGI SCHOOL LANE, Bander PS, Chittagong-4700, Bangladesh**
Issue Date: **06/11/2019**
Effective Date: **22/11/2005**
Type of Ownership: **Partnership**
Major Area of Economic Activity: **Services**

QR Code

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Government of the People's Republic of Bangladesh
National Board of Revenue
Customs, Excise and VAT Commissionerate, Jessore
Jessore Division
Value Added Tax Registration Certificate

This is to certify that the person whose details are given below is registered under Value Added Tax and Supplementary Duty Act, 2012 (Act No. 47 of 2012)




RIN : 000393678-0201

Name of the Entity: **MD. SHAH ALAM MAZUMDER**
Trading Brand Name: **C&P AGENT**
CIN BRN: **14031127133**
e-TIN: **172113383308**
Address: **SHAHJAHAN MARJON (1ST FLOOR), WARE HOUSE GATE, MD. GOSWAMI, Jessore PS, Jessore-7431, Bangladesh**
Issue Date: **19/11/2019**
Effective Date: **22/04/2014**
Type of Ownership: **Partnership**
Major Area of Economic Activity: **Services**

QR Code

This is a system-generated certificate and doesn't require any signature

PARENT LICENSE INLAND CONTAINER DEPOT (ICD), DHAKA

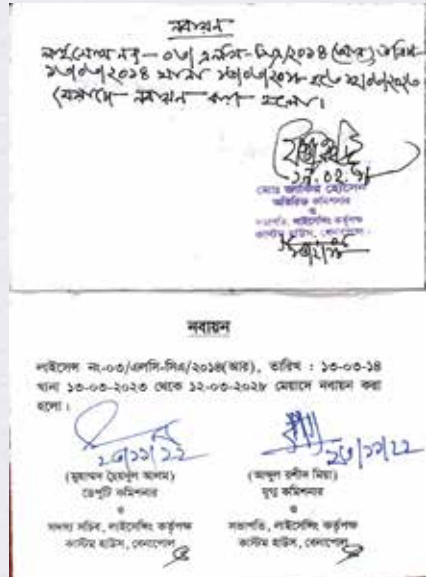
কাস্টম হাউস (আইসিডি), ঢাকা	কাস্টম হাউস (আইসিডি), ঢাকা
<p>এই লাইসেন্স _____ কাস্টম হাউস, আইসিডি, কমান্ডার, ঢাকাতে জারি করা হয়েছে।</p> <p>শর্তাবলী</p> <p>১। ইচ্ছা হস্তান্তর নিষেধ।</p> <p>২। যেকোনো প্রতিনিধি (কাস্টমার্স এজেন্টস) যদি যেকোনো অর্থের অর্থের বিবরণ কোন "খরচ" অর্থের অনুমোদন দিবে। সরকার কর্তৃক সময়ে সময়ে জারিকৃত যে কোন আদেশ বা নির্দেশ পালন করিতে বাধ্য হইতে বাধ্য হইতে বাধ্য করে তবে এই লাইসেন্স যে কোন মুহুর্তে বাতিল করা হইবে।</p> <p> মুদ্রা-স্বাক্ষরিত মোহাম্মদ, লাইসেন্স, কর্তৃপক্ষ কাস্টম হাউস, আইসিডি, কমান্ডার, ঢাকা।</p> <p>তারিখ : / /</p> <p>পূর্ব প্রকাশ : _____</p> <p>২</p>	<p></p> <p> মোহাম্মদ, লাইসেন্স, কর্তৃপক্ষ কাস্টম হাউস (আইসিডি) ঢাকা।</p> <p> MD. SHAH ALAM MAZUMDER (PROPRIETOR)</p>

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তক ভবন, ঢাকা
ইজোগেট
৩ নম্বরে ১৯৫৫ খ্রিঃ, ১২(২) নং
১৯৫৬/৫৫ প্রজ্ঞাপন, যা: ১১/১০/১৯৫৬
এ ১৯৫৬ প্রজ্ঞাপন অনুযায়ী
১৯৫৬ - ১৯৫৭ (বীজ) বন।
বিস্তারিত, ১৯৫৬ - ১৯৫৭ প্রজ্ঞাপন
১৯৫৬/৫৫।
১৯৫৬/৫৫
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১৯৫৬/৫৫
১৯৫৬/৫৫

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CONTACT INFORMATION

REGISTERED OFFICE

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CORPORATE OFFICE

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Phone: 024-7110595, Mobile: 01713-211248, 01977-229942
Email: chitraimpexdhk@gmail.com

CHITTAGONG OFFICE

Flat #3B (L. 3). Lotifa Tower, Fokirhat 3 No Gate, Noor Mia Goli,
Ward No. 36, Bandar-4100, Chittagong.
Tel : 031-2511779, Fax : 031-2511779
Mob. : 01713-211248, 01977-229942
Email : ctgchitraimpex@gmail.com

BENAPOLE OFFICE

Benapole Transport Association Bhaban (3rd Floor),
Opposite Side Ware House Gate-2, Benapole.
Mobile: 01977-229942
Email: chitraimpexbpl@gmail.com

IEPZ OFFICE

Juktitala Purbo Para, EPZ Gate,
Paksey, Ishwardi PS; Pabna-6622; Bangladesh
Mob. : 01521-433 545 Email : chitraimpex@gmail.com

FOR MORE INFORMATION, PLEASE VISIT OUR WEBSITE AT

<https://chitraimpex.biz/>

LAST BUT NOT LEAST

At Last but not least, at Chitra Impex, we take pride in our commitment to excellence and our dedication to providing outstanding customs clearing and forwarding services. With a strong focus on professionalism, efficiency, and confidentiality, we ensure that our clients' needs are met and their expectations exceeded. By leveraging our expertise, industry knowledge, and unwavering commitment to quality, we have established ourselves as a trusted partner for businesses across various sectors. We invite you to experience the seamless customs clearance experience that Chitra Impex offers, enabling you to focus on your core business activities while we handle the complexities of customs regulations and procedures.

FOR MORE INFORMATION



www.chitraimpex.biz